

# HunterDouglas

Installation • Operation • Care



**Design Studio™**  
Decorative Drapery Hardware

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### Questions?

Call the Hunter Douglas Consumer Support Center at **1-888-501-8364**.

### Product View—Decorative Drapery Hardware Pleated Style Side Panel or Drapery



# GETTING STARTED

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## Product View—Decorative Drapery Hardware Grommet Side Panels





Thank you for purchasing Hunter Douglas Design Studio™ Decorative Drapery Hardware. With proper installation, operation and care, your new drapery/side panels will provide years of beauty and performance.

Please thoroughly review this instruction booklet and enclosed packing list before beginning the installation.

### Tools and Fasteners Needed

- Phillips screwdriver
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, 1/8" drill bit, and a Phillips driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **Wall/Ceiling Mount Brackets.** Two #10 1½" Phillips head screws are provided per bracket.

Refer to the appropriate page below based on your order:

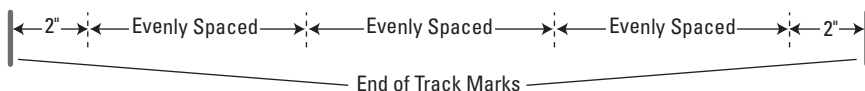
- **"Install the Brackets — Wall Mount" on page 4.**
- **"Install the Brackets — Ceiling Mount" on page 5.**

## INSTALLATION

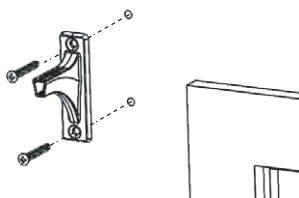
### Install the Brackets — Wall Mount

- Measure the width of the rod and use this measurement to determine where the ends of the rod will be located. Use a pencil to lightly mark where its ends are located.
- Use the figure below to mark the locations on the wall for each of the brackets. These marks will be for the top hole position of the wall bracket. Keep in mind the following:
  - A minimum of 3" flat vertical surface is required to mount the installation brackets.
  - For drapery panel(s), mark 2" above where you want the top of the drapery header to be positioned. For side panel(s), mark 1" above where you want the top of the drapery header to be positioned.
  - Mount the end installation brackets 2" in from end marks.
  - **Drapery.** Drapery panel(s) come with two brackets and may come with a bypass bracket(s) to be used as intermediate brackets. Space bypass bracket(s) evenly between the two end brackets and mark their location. Use all brackets provided for secure attachment. Mount into wood whenever possible.
  - **Side panel(s).** If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Use all brackets provided for secure attachment. Mount into wood whenever possible.
  - If the rod is spliced, place an intermediate bracket at the splice. See "Connect Spliced Rod (If Applicable)" on page 6 to connect the rod then hold it up to find the position for this intermediate bracket.

**IMPORTANT:** The installation brackets must be level and aligned after mounting.



- Unscrew the set screw from the bracket base to remove the bracket arm.
- Place the top hole of each bracket base on the previously made marks and mark the bottom screw hole.
- Drill the screw holes using a 1/8" drill bit.
- Attach the brackets using the screws provided.
- Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



**WARNING:** Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors may be used when wall studs are not present, choose appropriate anchors for install.

Proceed to "Install the Bracket Arms" on page 6.

## Install the Brackets — Ceiling Mount

■ Measure the width of the rod and use this measurement to determine where the ends of the rod will be located. Use a pencil to lightly mark where its ends are located.

■ Use the figure below to mark the locations on the ceiling for each of the brackets. These marks will be the front hole position of the ceiling bracket. Keep in mind the following:

➤ Refer to the table for the exact distance from the wall to mark for the front hole of the bracket.

➤ Mount the end installation brackets 2" in from end marks.

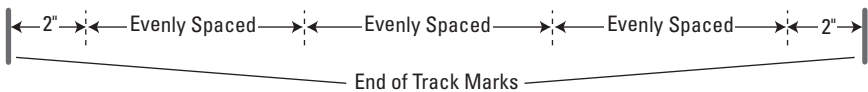
➤ If the rod is spliced, place an intermediate bracket at the splice.

Distance from the Wall	Return Size
2¾"	3.5"
5¼"	6"
7¼"	8"

➤ **Drapery.** Drapery panel(s) come with two brackets and may come with a bypass bracket(s) to be used as intermediate brackets. Space bypass bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.

➤ **Side panel(s).** If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned after mounting.

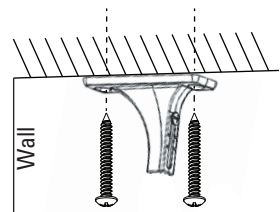


■ Unscrew the set screw from the bracket base to remove the bracket arm.

■ Place the front hole of each bracket base on the previously made marks and mark the back screw hole.

■ Drill the screw holes using a ⅛" drill bit.

■ Secure the bracket base to the ceiling using the two screws provided.



➤ Check that the mounting surface is level and the brackets are aligned.



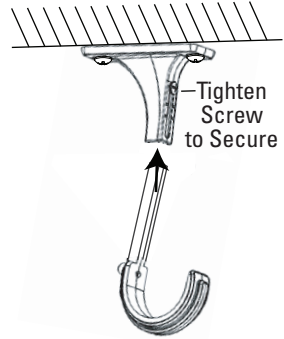
**WARNING:** Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors may be used when wall studs are not present, choose appropriate anchors for install.

Proceed to "Install the Bracket Arms" on page 6.

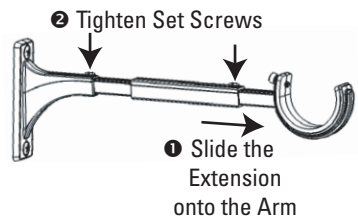
## INSTALLATION

### Install the Bracket Arms

- **Ceiling and Wall Mount with 3" Returns.** Install the bracket arms by sliding it completely into the base and tightening the screw to secure it. A ceiling mount bracket is shown, but the process for wall mount bracket is the same.



- **Wall Mount with 6" or 8.5" Returns.** Extension pieces are used on brackets for 6" and 8.5" returns. Slide the extension pieces onto the bracket arms and tighten the set screws. This enables the placement of the bracket arms to be adjusted as necessary to allow the returns to lay flat once connected to the wall.



### Connect Spliced Rod (If Applicable)

For rods over 8' you will receive two same size rods and a rod splice.

- Insert the non-finial end of the rods into each end of the rod splice to join the rods together.
  - Ensure an intermediate bracket is installed underneath the rod splice.



For Grommet Style Side Panels proceed to "Install Grommet Style Side Panels" on page 9. For Pleated Style Side Panels or Drapery continue to the next page.



## Install Rings

### Drapery Only

Draperies come with bypass rings to allow the drapery to glide over the bypass brackets.

- Install the wand bypass ring(s) first. Ensuring the wand(s) are positioned where the leading end(s) will be positioned.

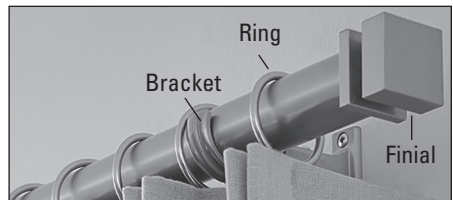


- Slide the remaining bypass rings onto the rod.
- Place the rod into the brackets.
  - Ensure the rod is level and is seated into the arm evenly.
- Tighten the securing screws on the end brackets to secure the rod.
- Screw a finial into each end of the rod.



### Pleated Style Side Panels

- Slide the rings onto the rod.
- Place the rod into the brackets.
  - Place the outside ring(s) between the outside brackets and the ends of the rod where the finials will be placed.
  - Ensure the rod is level and is seated into the arm evenly.
- Tighten the securing screws on the end brackets to secure the rod.
- Screw a finial into each end of the rod.

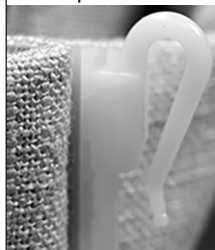


## INSTALLATION

### Install Pleated Style Side Panels or Drapery

- Ensure all adjustable drapery pins are in the top position.
  - If the pin is not in the top position, slide the pin down and out of the channel then insert the pin into the channel from the top and you hear a click.
- Install the pins into the eyelet of each ring.

Adjustable Pin in  
Top Position

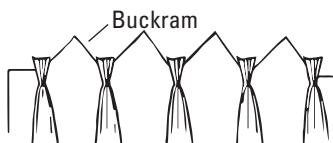


### Adjust the Top Header Position

- Adjust the top header to just touch bottom of rings by changing the height of the adjustable pins.
  - Push the pins down until you hear a click to lower the pin position. After the last position the pin will come out of the channel and can be inserted into the channel from the top. You will hear a click once it is locked into the highest position.

### Breaking the Buckrams

- Buckram is the stiffener sewn at the top of the drapery behind the pleats. Break the buckram by pinching them will allow the drapery to stack properly.



Pinch the Buckram  
to Break

Proceed to "Install Return to the Wall" on page 9.

### Install Grommet Style Side Panels

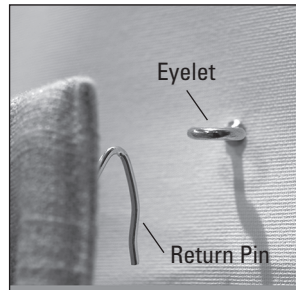
- Place the rod into the brackets.
  - Ensure the rod is level and is seated into the arms evenly.
- Gather the side panel and lift one end of the rod and slide the side panel onto the rod. If split panels, repeat on the other end of the rod.
- Tighten the securing screws on the end brackets to secure the rod.
- Screw a finial into each end of the rod.



### Install Return to the Wall

Screw the brass eyelet(s) (provided) into the wall on the return end to anchor the return(s) at the same height as the drapery.

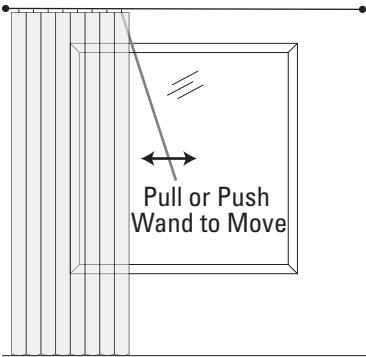
- Place the return pin(s) into the eyelet(s) attached to the wall.



# OPERATION

## Operation (Drapery Only)

- Pull/push the wand to move the drapery to the desired position.



## Troubleshooting

<b>Problem</b>	Drapery height is too high or too low on the drapery rod.
<b>Solution</b>	Pins are adjustable, refer to "Adjust the Drapery Position" on page 8 to adjust drapery higher or lower. To go lower than lowest position of adjustable pins, brackets will have to be lowered.



## **Remove Drapery (If Necessary)**

- Unscrew the finials from each end of the rod.
- Unhook the returns from the eyelets on the wall.
- Start at the center of the rod and gently remove the drapery pins from eyelets on each ring. Be aware some of the adjustable pins may slide off drapery.
- Place the drapery on a flat clean surface to avoid wrinkling and soiling the fabric.
- Loosen the securing screws from the end brackets to release the rod.
- Hold the rings and lift one end of the rod and slide the rings from the rod.
- Remove the rod from the brackets.

## **Remove Rod and Side Panels (If Necessary)**

- Unscrew the finials from each end of the rod.
- Loosen the securing screws on the brackets to release the rod.
- Lift each end of the rod to remove the side panel(s).
- Place the side panels on a flat clean surface to avoid wrinkling and soiling the fabric.
- Remove the rod from the brackets.

## **Cleaning Procedures**

### **Dress the Side Panel or Drapery**

- Most wrinkles and folds will hang out on their own. You may also use a garment/commercial steamer to help eliminate wrinkles. Please keep in mind linens will characteristically have wrinkles regardless of steaming or pressing.

### **Dusting**

- Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

### **Vacuuming**

- Use hand-held vacuum with upholstery attachment on low suction, for more thorough dust removal.

## Notes

[illegible]



## LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit [hunterdouglas.com](http://hunterdouglas.com). In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

### COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

### NOT COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

### TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit [hunterdouglas.com](http://hunterdouglas.com) for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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