

# HunterDouglas

Installation • Operation • Care



**Design Studio™**  
Wand Control Ripplefold  
Drapery Hardware

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**Questions?**

Call the Hunter Douglas Consumer Support Center at **1-888-501-8364**.

**Product View**



## GETTING STARTED

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Thank you for purchasing Hunter Douglas Design Studio™ Wand Control Ripplefold Drapery Hardware. With proper installation, operation and care, your new drapery will provide years of beauty and performance.

Please thoroughly review this instruction booklet and enclosed packing list before beginning the installation.

### Tools and Fasteners Needed

- Phillips screwdriver
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, 1/8" drill bit, and a Phillips driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- Three #8 1 3/4" Phillips pan head screws.

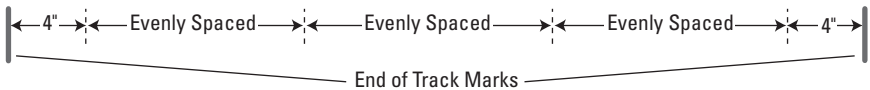
Refer to the appropriate page below based on your order:

- **"Wall Mount" on page 5.**
- **"Flush Ceiling Mount" on page 6.**

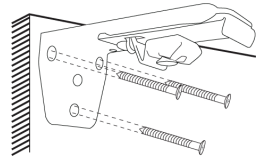
## Wall Mount

- Measure the width of the drapery track and use this measurement to determine where the ends of the track will be located. Use a pencil to lightly mark where its ends are located.
- Use the figure below to mark the locations on the wall for each of the brackets. These marks will be the outside top hole position of the wall bracket. Keep in mind the following:
  - A minimum of 1½" flat vertical surface is required to mount the installation brackets.
  - Mark the top hole of the brackets 1" above where you want the top of the drapery header to be positioned.
  - Mount the end installation brackets 4" in from end marks.
  - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned after mounting.

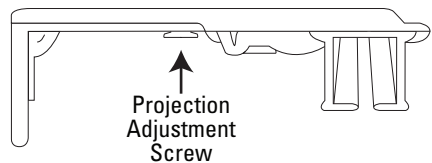


- Place the outside top hole of each wall bracket on previously made marks and mark the top two and bottom hole.
- Drill the screw holes using a ⅛" drill bit.
- Attach the installation brackets using the three screws provided.
  - Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



**WARNING:** Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors can be used when studs are not present. Choose the appropriate anchors to safely secure the track.

- Loosen the projection adjustment screws then fully extend the brackets.
- Lock the brackets into position by tightening the projection adjustment screws.



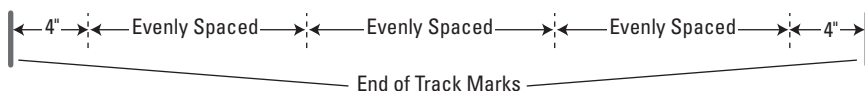
Proceed to "Install the Track" on page 7.

## INSTALLATION

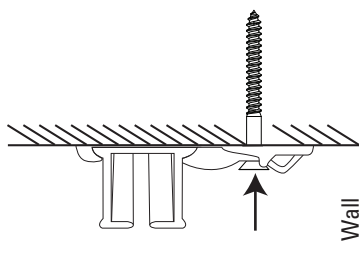
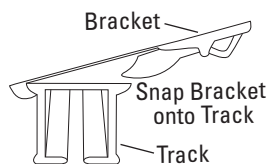
### Flush Ceiling Mount

- Measure the width of the drapery track and use this measurement to determine where the ends of the track will be located. Use a pencil to lightly mark where its ends are located.
- Use the figure below to mark the locations on the ceiling for each of the brackets. These marks will be the screw hole position of the ceiling bracket. Keep in mind the following:
  - Make marks exactly  $3\frac{3}{8}$ " away from wall.
  - Mount the end ceiling brackets 4" in from end marks.
  - If more than two ceiling brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned after mounting.



- Drill the screw holes using a  $\frac{1}{8}$ " drill bit.
- Snap each ceiling bracket onto the track.
  - The ceiling brackets can slide along the track to position each bracket the same measurements as the previously made marks.
- Hold the track with brackets attached up to the ceiling and position the bracket screw holes on pre-drilled holes and secure with screws provided.
  - Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



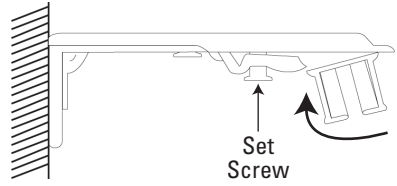
**WARNING:** Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors can be used when studs are not present. Choose the appropriate anchors to safely secure the track.

Proceed to "Install the Drapery" on page 8.

## Install the Track

### Wall Mount Installation

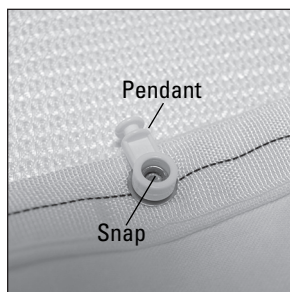
- Loosen the track set screw to allow the track retainer to flex. Place the track into each bracket applying pressure until the track clicks into the bracket.
- Tighten the bracket set screws to secure the track.



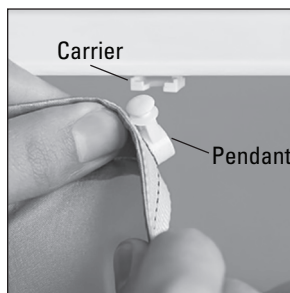
## INSTALLATION

### Install the Drapery

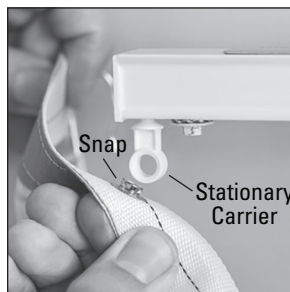
- Attach the pendants to the drapery snaps except the first 2 of leading edge and the last snap on return end.
- Snap the first 2 snaps on the leading edge of the drapery to the lead carrier.



- Insert the pendants into the slots on the carriers hanging from the inside of the track.



- Insert the last snap into the stationary carrier in the end cap.



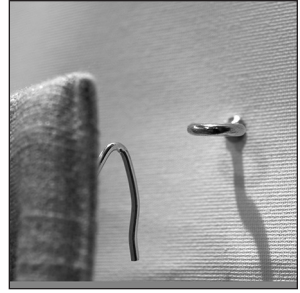
- Create 'S'-like folds throughout the drapery.
  - Start at the lead carrier and begin by pushing the fabric that follows it toward the back of the track. This should be the first two carriers that follow after the lead carrier.
  - Bring the fabric between the next two carriers toward the front of the track.
  - Repeat to create a 'S'-like folds for the entire drapery. Front to back, the 'S' takes up approximately 4".





### **Return to the Wall**

- Screw the brass eyelets (provided) into the wall on each end to anchor the returns at the same height as the drapery.
- Place the end drapery pins into the eyelets.



# OPERATION

## Operate the Track

- Hook the wand onto the lead carrier.
- Pull/push the wand to move the drapery to the desired position.



## Troubleshooting

|                 |   |
|-----------------|---|
| <b>Problem</b>  | The unit does not traverse at all, does not traverse fully, or does not traverse correctly.   |
| <b>Solution</b> | Check that the mounting brackets are level, that their front edges are aligned, and that there are no obstructions to the movement of the panels. |

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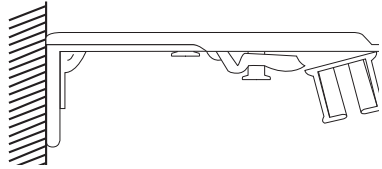
## **Remove Drapery (If Necessary)**

- Unhook the returns from the eyelets on the wall.
- Start at the outside ends of the drapery panel(s) and gently remove the pendants from carriers.
- Place the drapery on a flat clean surface to avoid wrinkling and soiling the fabric.

## **Remove Drapery Track (If Necessary)**

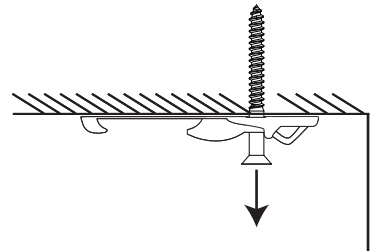
### **Wall Mount**

- Loosen the set screws and rotate the track out of the brackets.



### **Flush Ceiling Mount**

- Starting at each end, remove the screws from the ceiling brackets.



### **Cleaning Procedures**

#### **Dress Your Drapery**

- Most wrinkles and folds will hang out on their own. You may also use a garment/commercial steamer to help eliminate wrinkles. Please keep in mind linens will characteristically have wrinkles regardless of steaming or pressing.

#### **Dusting**

- Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

#### **Vacuuming**

- Use hand-held vacuum with upholstery attachment on low suction, for more thorough dust removal.

## Notes

[illegible]

## Notes

[illegible]



## LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit [hunterdouglas.com](http://hunterdouglas.com). In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

### COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

### NOT COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

### TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit [hunterdouglas.com](http://hunterdouglas.com) for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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